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| **Logo  Description automatically generated****Get care when you need it – anytime, anywhere.**Well360 Virtual Health is powered by Amwell and lets you connect — either online or through an app with a health care expert. You can conveniently schedule telemedicine visits **24/7** for services including:* **Urgent care** – for conditions like pink eye, sinus infections, skin rashes, or strep throat.
* **Therapy** – for behavioral health concerns like anxiety, depression, or insomnia.
* **Psychiatry** – scheduled psychiatric assessments, prescription refills, and treatment options.

**A picture containing text  Description automatically generated** |  | **Register now so you’re ready** **when you need a virtual visit!**Register to have a virtual appointment at |
| Download the Well360 Virtual Health app by visiting Google Play or the app store.**Graphical user interface, text  Description automatically generated** |
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| For information on how to register, click on the video for a brief tutorial or read more below.**Graphical user interface, application  Description automatically generated** |
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| **How to Register for Well360 Virtual Health** |
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| **Getting Started for the First Time?*** Visit **Well360VirtualHealth.com** or download the Well360 Virtual Health app.
* Fill out the required information on the Well360 Virtual Health landing page and click **Sign Up**.
* Follow the prompts to create your account. You will need your member ID number to register.

**Graphical user interface, application, website  Description automatically generated** |  | **Previously Used Amwell?**If you previously used Amwell, you can still use your same login for Well360 Virtual Health. However, you’ll need to set up a new password. You can do this either from Well360 Virtual Health website or through the Virtual Health app.**From the Well360VirtualHealth.com website:*** Click on **Log in.**
* Next click on **I forgot my email or password** and then select I **forgot my password** then click **Continue** and follow the instructions to finish setting up a new password.

**From the Virtual Health app:*** Click on **Need Help logging in**.
* Next click the **forgot password link** and follow the instructions to finish setting up a new password.
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| **Need Assistance?** |  |
| **Call Member Service at the number on the back of your member ID card.**Icon  Description automatically generated |  |
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| Icon  Description automatically generated | [**Access the**](highmarkbcbs.com)[**Member Website**](highmarkbcbs.com) | A close-up of a computer screen  Description automatically generated with low confidence | **Download the****Highmark Plan App** | A picture containing text, sign  Description automatically generated | Graphical user interface, text  Description automatically generated |  |
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