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| Graphical user interface, application  Description automatically generated | | | | | | | | | |
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| **Logo  Description automatically generated**  **Get care when you need it – anytime, anywhere.**  Well360 Virtual Health is powered by Amwell and lets you connect — either online or through an app with a health care expert.  You can conveniently schedule telemedicine visits **24/7** for services including:   * **Urgent care** – for conditions like pink eye, sinus infections, skin rashes, or strep throat. * **Therapy** – for behavioral health concerns like anxiety, depression, or insomnia. * **Psychiatry** – scheduled psychiatric assessments, prescription refills, and treatment options.   **A picture containing text  Description automatically generated** | | | | |  | **Register now so you’re ready**  **when you need a virtual visit!**  Register to have a virtual appointment at | | | |
| Download the Well360 Virtual Health app by visiting Google Play or the app store.  **Graphical user interface, text  Description automatically generated** | | | |
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| For information on how to register, click on the video for a brief tutorial or read more below.  **[Graphical user interface, application  Description automatically generated](https://www.brainshark.com/hmk/Well360VH_TheAdvisor_BCBS)** | | | |
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| **How to Register for Well360 Virtual Health** | | | | | | | | | |
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| **Getting Started for the First Time?**   * Visit **Well360VirtualHealth.com** or download the Well360 Virtual Health app. * Fill out the required information on the Well360 Virtual Health landing page and click **Sign Up**. * Follow the prompts to create your account. You will need your member ID number to register.   **Graphical user interface, application, website  Description automatically generated** | | | |  | **Previously Used Amwell?**  If you previously used Amwell, you can still use your same login for Well360 Virtual Health. However, you’ll need to set up a new password. You can do this either from Well360 Virtual Health website or through the Virtual Health app.  **From the Well360VirtualHealth.com website:**   * Click on **Log in.** * Next click on **I forgot my email or password** and then select I **forgot my password** then click **Continue** and follow the instructions to finish setting up a new password.   **From the Virtual Health app:**   * Click on **Need Help logging in**. * Next click the **forgot password link** and follow the instructions to finish setting up a new password. | | | | |
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| **Need Assistance?** | | | | |  |
| **Call Member Service at the number on the back of your member ID card.**  Icon  Description automatically generated | | | | |  |
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| Icon  Description automatically generated | [**Access the**](highmarkbcbs.com)  [**Member Website**](highmarkbcbs.com) | A close-up of a computer screen  Description automatically generated with low confidence | **Download the**  **Highmark Plan App** | | | | [A picture containing text, sign  Description automatically generated](https://apps.apple.com/app/id1411982281) | | [Graphical user interface, text  Description automatically generated](https://play.google.com/store/apps/details?id=com.highmark.hmmobile) |  |
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